mobilebeacon®

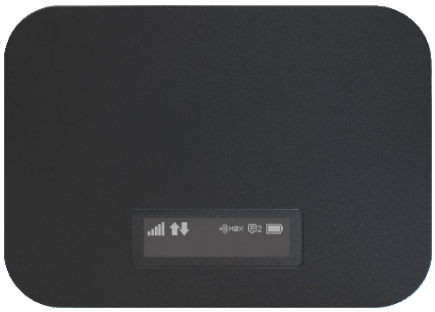
Franklin T10 Mobile Hotspot Reference Guide

About Your Franklin T10

1. Power Button
2. Display Indicator Icons
   (from left to right: signal level, data transmission, number of devices connected, unread messages, battery level)
3. Micro USB Charging Port
4. Removeable Battery
5. Device Back
6. Battery Compartment
7. SIM Card Slot
8. IMEI (Serial Number)
9. Information Card / Sticker

Save this sticker/card for quick access to your wi-fi passcode

Franklin T10 Mobile Hotspot
Specification Sheet



Unlimited 4G access that keeps you connected anywhere!

The Franklin T10 delivers reliable 4G mobile internet access on our largest nationwide network.The T10 connects up to 15 Wi-Fi enabled devices simultaneously, to easily offer connectivity to those around you.

Data Plan*	Device Cost	Service Fee**
Unlimited 4G	$57	$10/month

* T-Mobile is providing Mobile Beacon's users with an unlimited 5G data plan (with backup nationwide 4G LTE access as well) subject to T-Mobile's network management policy for the unlimited data plan. T-Mobile's "Quality of Service" Practices (QoS): Unlimited customers who use more than 100 GB of data during a monthly billing cycle will be deprioritized during times and places when the T-Mobile network is constrained. See Mobile Beacon's FAQs and T-Mobile's terms and conditions for further details. Subject to availability. Eligibility restrictions and other restrictions may apply. All service plans are subject to Mobile Beacon's Terms and Conditions located at www.mobilebeacon.org/legal/legal-info/.

** Due to the significantly reduced service rates, Mobile Beacon's service plans must be paid annually in advance. For all 4G devices, the service fee for unlimited 4G access is $120/year per device.

Supported WiFi-Enabled Devices:

- Smartphones
- Laptops
- Tablets
- Cameras
- Printers

Security Options

- **Ports**
  USB Type-C
- **Connectivity**
  Wi-Fi 802.11b/g/n/ac, UMTS,LTE
- **Processor**
  Qualcomm MDM9207-0
- **Ram**
  256 GB

Battery Information:

- Usage time: 9 hours
- Battery size/type: 3,000 mAh

In-Box Materials:

- Franklin T10 4G Mobile Hotspot
- USB Type C Power Adaptor
- 3,000 mAh Rechargeable Battery
- Quick Start Guide

Physical Characteristics:

Dimensions:

- 3.7" Height x 2.6" Width x 0.52" Thickness

Weight:

- 3.7 ounces

Welcome

Start Guide

T10 Franklin
Mobile Hotspot

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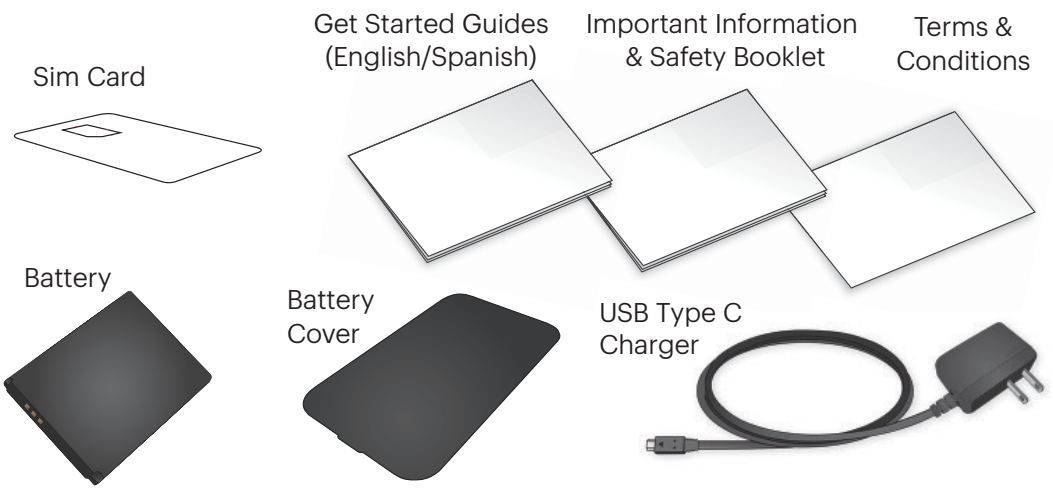
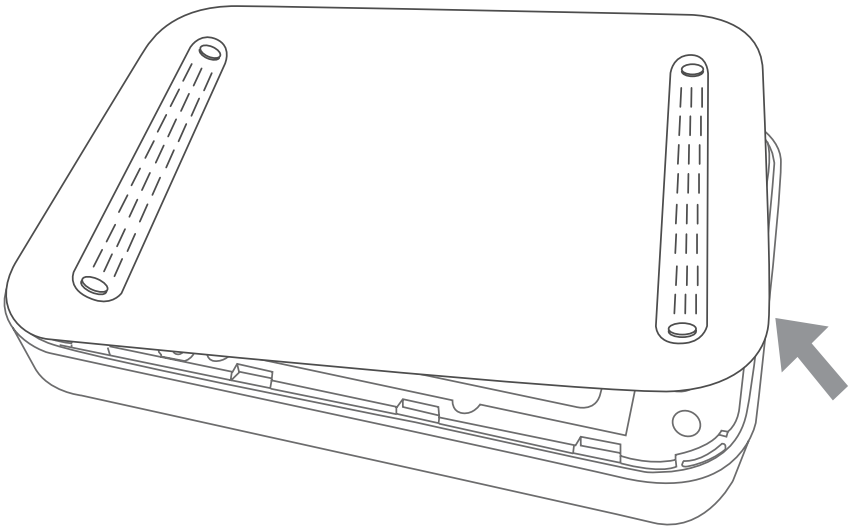
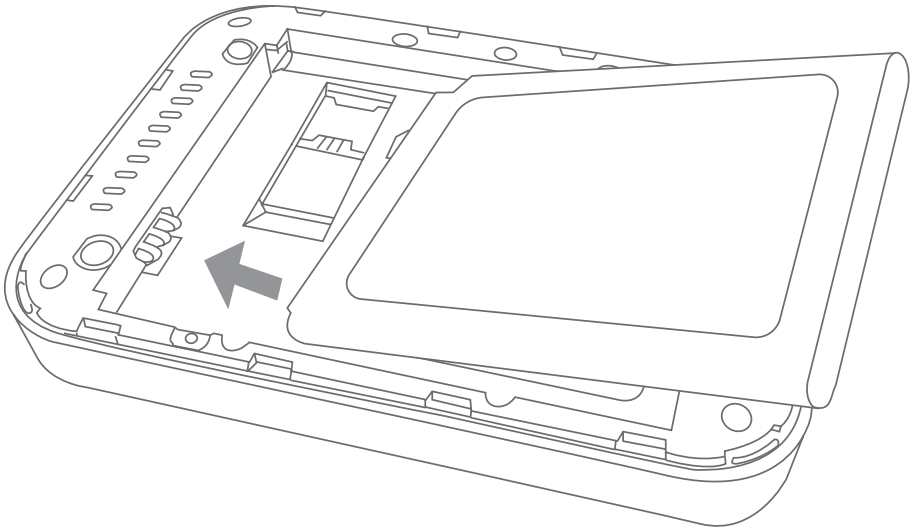
Your T10 Mobile Hotspot

What's in the Box



Set Up Your Hotspot (1/2)





Set Up Your Hotspot (2/2)

Insert the Battery

1. Remove the back cover using the thumb catch on the bottom edge of the hotspot.
2. Align the battery's contacts with those inside the battery compartment and gently press down until the battery is seated.
3. Replace the back cover and click down the corners to close the back securely.

Charge the Battery

1. Insert the small end of the USB cable into the USB charging port on the right side of the hotspot.
2. Plug the charging adapter into a standard AC power outlet.

Note: Using a different charger or USB cord other than the one supplied can result in slower charging times.

Connect to Your Hotspot

Connect a Device to Your Hotspot via Wi-Fi

1. Turn on your Hotspot and your Wi-Fi-enabled device.
2. Open the Wi-Fi application or controls on the computer or Wi-Fi-enabled device that you want to connect to your Hotspot.
3. Find your Hotspot's Wi-Fi name (SSID) and, enter your password to connect to the Internet.

   Note: Your Wi-Fi name (SSID) and password appear on the Hotspot LCD display.

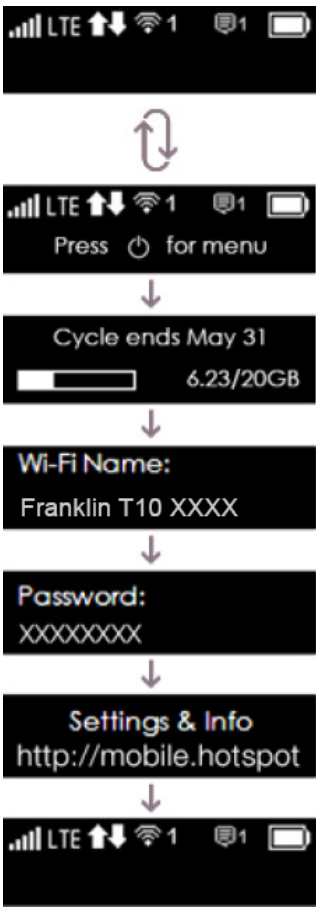
Hotspot LCD Screen

Power Up the Hotspot

To turn your Hotspot on or off, press and hold the **Power Button** on the front of the device for at least two seconds.

Main Screens

Your Hotspot has a series of screens that let you view device information and system alerts. Press the **Power Button** (Navigation Key) to cycle through the following:



	Press quickly	Home screen, Device menu guide (switching every 3 seconds)
	Press quickly	Data usage display
	Press quickly	Wi-Fi Name display
	Press quickly	Password display
	Press quickly	Web Admin URL Guide display
	Press quickly	Back to Home screen

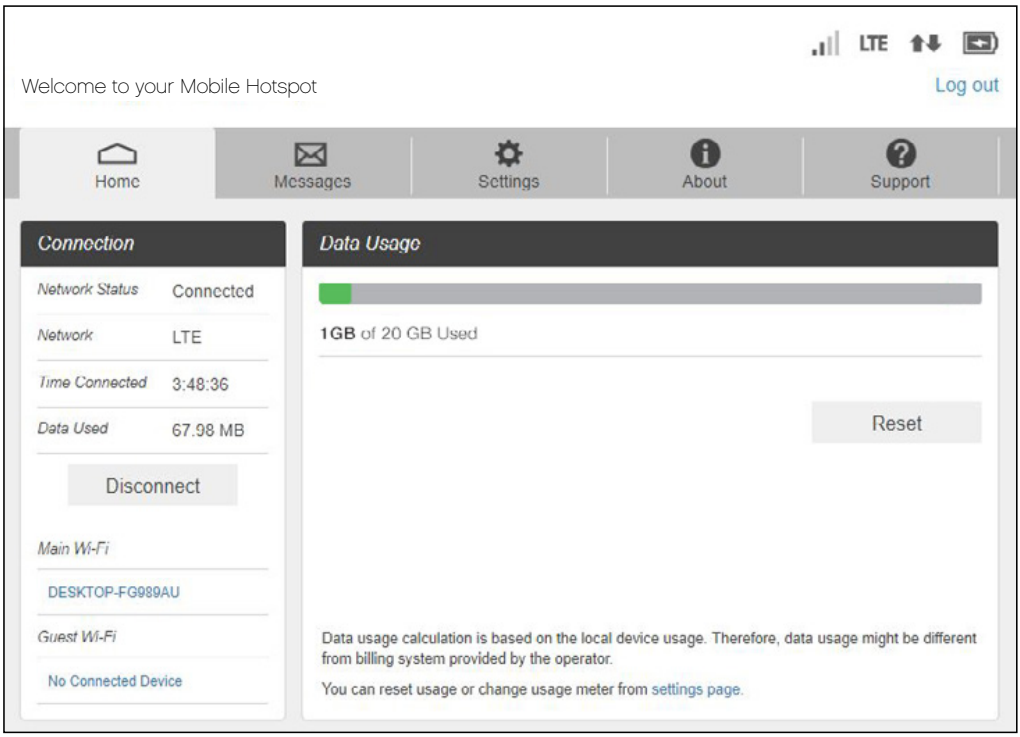
T10 Mobile Hotspot

Access, monitor, and customize your device settings using the Hotspot Manager.

Log In to the Hotspot Manager

1. Open a browser on a computer connected to your Mobile Hotspot.
2. Navigate to **http://mobile.hotspot**
3. Enter your password and click **Login.** You'll be taken to the Hotspot Manager home page.

   Note: The default Admin password for logging into the Mobile Hotspot Manager is '**admin**' and must be changed in order to proceed.



Reset Your Hotspot

You may want or need to clear your account information, reset user settings, or reset your device to its factory default settings.

Reset Wi-Fi Settings Only

1. Log in to the Mobile Hotspot.
2. Click the **Settings** tab.
3. Using the drop down menu, select **Wi-Fi > Basic.**
4. Under **Wi-Fi Settings Reset**, click **Reset.**

Restore to Factory Defaults

1. Turn device on.
2. Remove the battery cover while device is on.
3. Press and hold the Reset button until you see the "**Factory Reset Restarting**..." message on the LCD screen.
4. When device reboots, all settings will be restored back to factory default settings.

   Note: The Hotspot must be powered on when pressing the Reset button and must have enough battery level.

Help

User Guide – Login to the Mobile Hotspot Web UI and click the Support on the top menu. User Guide is available to download as PDF version.

Updates: Device is design to download any latest firmware automatically at power on stage. User can manually check the latest firmware version by going to Mobile Hotspot Web UI > Settings > Device > Software Update > Check for New Software.

Approved Firmware Versions

This device will only operate with firmware versions that have been approved for use by your wireless carrier and the device manufacturer. If unauthorized firmware is placed on the device it will not function.

Information about Safeguarding Handsets

We encourage customers to take appropriate measures to secure their handsets and invites them to take advantage of the features available on this handset to help secure it from theft and/or other unauthorized access and use. This handset has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several devices. Lost or stolen devices should be immediately reported to your wireless carrier so that proper measures can be taken to protect accounts. For additional information, visit your wireless carrier's Privacy Policy.

Additional Information

Qualifying service plan required. Domestic only. Use of connected devices subject to T-Mobile Terms and Conditions. Device and screen images simulated. Coverage not available in some areas. See Terms and Conditions (including arbitration provision) at T-Mobile.com, MetrobyT-Mobile.com, or Sprint.com, for additional information, rate plan information, charges for features and services, and restrictions and other details, including important limitations on availability and reliability of 9-1-1 emergency service. T-Mobile and the magenta color are registered trademarks of Deutsche Telekom AG. ©2020 T-Mobile USA, Inc.

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Bienvenidos

Guia de inicio

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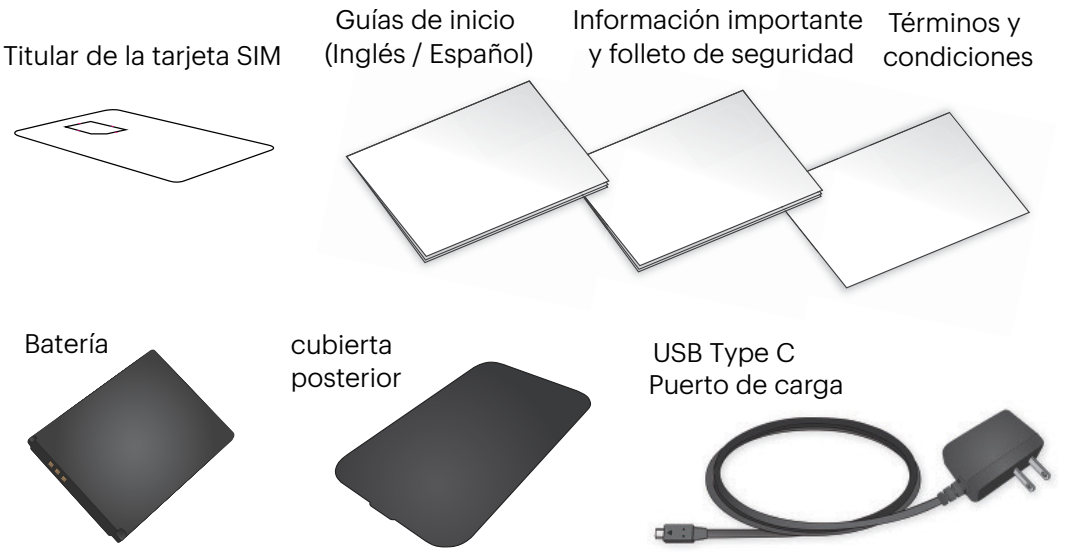
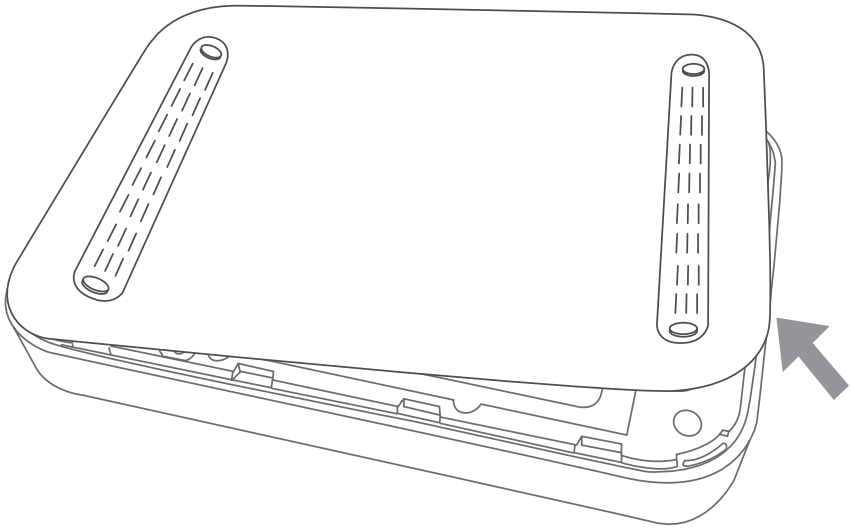
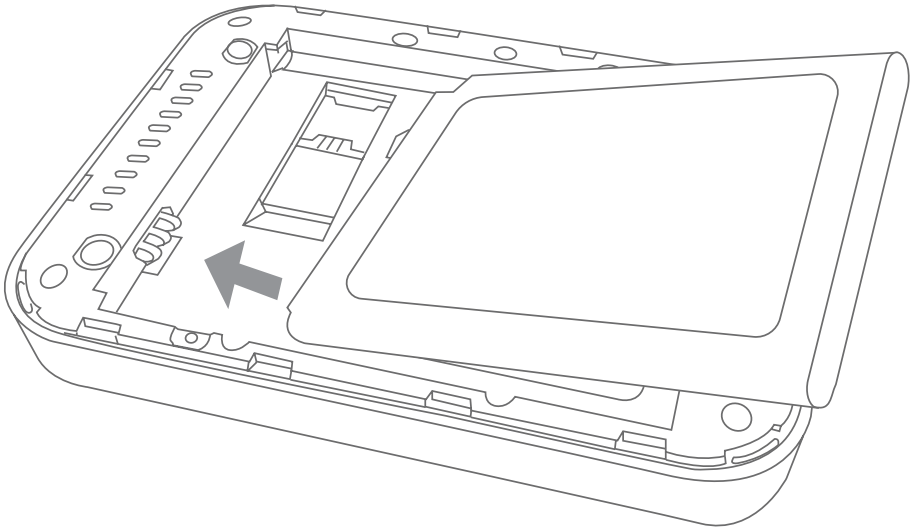
Su punto de acceso móvil T10

Qué hay en la caja



Configure su punto de acceso (1/2)





Configure su punto de acceso (2/2)

Inserte la batería

1. Retire la cubierta posterior con el pestillo del borde inferior del punto de acceso.
2. Alinee los contactos de la batería con los que están dentro del compartimento de la batería y presione despasio hacia abajo hasta que la batería esté asentada.
3. Vuelva a colocar la cubierta posterior y haga clic en las esquinas para cerrar la parte posterior de forma segura.

Carga la batería

1. Inserte el extremo pequeño del cable USB en el puerto de carga USB en el lado derecho del punto de acceso.
2. Conecte el adaptador de carga a una toma de corriente de CA estándar.

Nota: Usar un cargador o cable USB diferente al suministrado puede resultar en tiempos de carga más lentos.

Conéctese a su punto de acceso

Conecte un dispositivo a su punto de acceso a través de Wi-Fi

1. Encienda su Hotspot y su dispositivo habilitado para Wi-Fi.
2. Abra la aplicación Wi-Fi o los controles en la computadora o Dispositivo habilitado para Wi-Fi que desea conectar a su punto de acceso
3. Busque el nombre de Wi-Fi de su punto de acceso(SSID) e ingrese su contraseña para conectarse a Internet.

   Nota: su nombre de Wi-Fi (SSID) y su contraseña aparecen en la pantalla LCD de Hotspot.

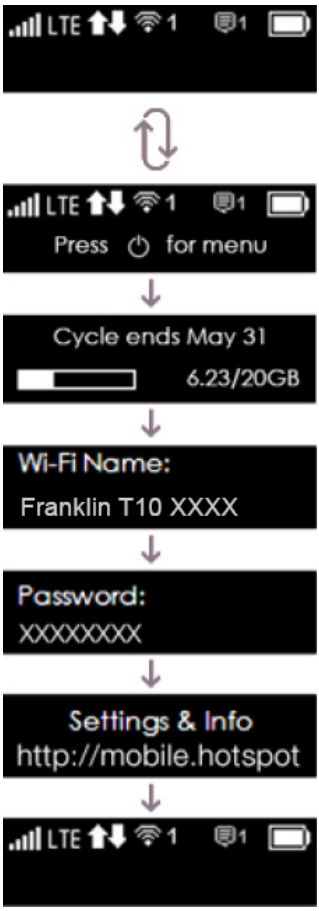
Pantalla LCD de punto de acceso

Enciende el punto de acceso

Para activar o desactivar su punto de acceso, mantenga el botón de encendido en la parte frontal del dispositivo durante al menos dos segundos .

Pantallas principales

Su punto de acceso tiene una serie de pantallas que le permiten ver información del dispositivo y alertas del sistema. Presione el botón de encendido (tecla de navegación) para recorrer lo siguiente:



Presione	Rápid	Pantalla de inicio, guía de menú del dispositivo (cambia cada 3 segundos)
Presione	Rápid	Visualización de uso de datos
Presione	Rápid	Pantalla de nombre de Wi-Fi
Presione	Rápid	Visualización de la contraseña
Presione	Rápid	Visualización de la Guía de URL del administrador web
Presione	Rápid	Volver a la pantalla de inicio

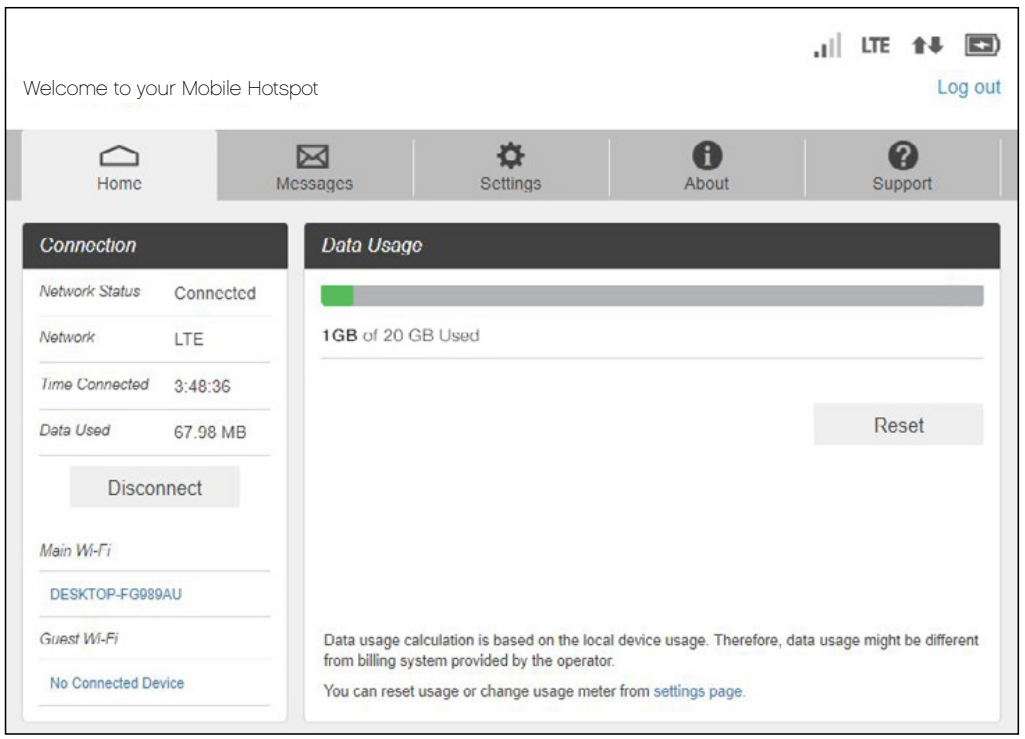
T10 Mobile Hotspot

Acceda, monitoree y personalice la configuración de su dispositivo utilizando el Administrador de Hotspot.

Inicie sesión en el Administrador de Hotspot

1. Abra un navegador en una computadora conectada a su punto de acceso móvil.
2. Entra a la página web **http://mobile.hotspot**
3. Ingrese su contraseña y haga clic en Iniciar sesión. Serás dirigido a la página de inicio de Hotspot Manager.

   Nota: La contraseña de administrador predeterminada para iniciar sesión en Mobile Hotspot Manager es '**admin**' y debe cambiarse para continuar.



Restablecer su punto de acceso

Es posible que desee o necesite borrar la información de su cuenta, restablecer la configuración del usuario o restablecer su dispositivo a la configuración predeterminada de fábrica.

Restablecer solo la configuración de Wi-Fi

1. Inicie sesión en el punto de acceso móvil.
2. Haga clic en la pestaña Configuración..
3. Usando el menú desplegable, seleccione Wi-Fi> Básico**.**
4. En Restablecer configuración de Wi-Fi, haga clic en Restablecer**..**

Restaurar a los valores predeterminados de fábrica

1. Encienda el dispositivo.
2. Retire la tapa de la batería mientras el dispositivo está encendido.
3. Mantenga presionado el botón Restablecer hasta que vea el mensaje "Reinicio de fábrica reiniciando ..." en la pantalla LCD.
4. Cuando el dispositivo se reinicie, todas las configuraciones se restaurarán a las configuraciones predeterminadas de fábrica.

   Nota: El punto de acceso debe estar encendido al presionar el botón Restablecer y debe tener suficiente nivel de batería.

Help

Guía del usuario - inicie sesión en la interfaz de usuario web de Mobile Hotspot y haga clic en Soporte en el menú superior. La guía del usuario está disponible para descargar en versión PDF.

Actualizaciones - El dispositivo está diseñado para descargar cualquier firmware más reciente automáticamente en el escenario de encendido. El usuario puede verificar manualmente la última versión de firmware yendo a la interfaz de usuario web de Mobile Hotspot> Configuración> Dispositivo> Actualización de software> Buscar nuevo software.

Versiones de Firmware Aprobadas

Este dispositivo solo funcionará con versiones de firmware aprobadas para su uso por su proveedor de servicios inalámbricos y el fabricante del dispositivo. Si se coloca un firmware no autorizado en el dispositivo, no funcionará.

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